

## About the Community Safety Partnership

The Tonbridge & Malling Community Safety Partnership (CSP) comprises of a group of organisations who work together to reduce crime and disorder within the borough of Tonbridge & Malling.

These organisations include:

- Tonbridge & Malling Borough Council
- Kent Police
- Kent County Council
- Kent Fire & Rescue Service
- The Probation Service
- Russet Homes
- West Kent PCT
- Kent Drug & Alcohol Action Team
- Kent Police Authority
- Other voluntary groups

Their aim is to make Tonbridge & Malling “a safe community free from the fear of crime”.

## Useful contact details

Tonbridge & Malling Borough Council  
Community Safety  
Partnership 01732 876132

Police – in an  
emergency 999  
West Kent Police 01732 771055  
(non emergency)

Neighbourhood Watch  
West Kent 01892 502159

Trading Standards  
Consumer Advice 08454 040506  
[www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk)

Victim Support 01622 690103

Crimestoppers 0800 555 111  
(to report a crime anonymously)


Card Watch – [www.cardwatch.org.uk](http://www.cardwatch.org.uk)  
Website which raises awareness about all  
types of plastic card fraud in the UK.

For more information about the  
Community Safety Partnership look at  
[www.tmcommunitysafety.org.uk](http://www.tmcommunitysafety.org.uk)

# Shopping safely



*How to keep you and your  
belongings safe when shopping in  
store and online*

 **Tonbridge and Malling  
Community Safety Partnership**  
Making the borough even safer

[www.tmcommunitysafety.org.uk](http://www.tmcommunitysafety.org.uk)

The chance that you or a member of your family will be a victim of crime while shopping is low.

However, there are a few simple measures that you can put into place which will help to protect you and your family.

### Before shopping

- Park your car in a recognised car park or other secure place.
- Before you leave your vehicle make sure that you lock all the doors, close the windows, engage the steering lock and ensure the alarm is on if you have one. Make sure there are no valuables left on view.

### When shopping

- Make sure your purse, mobile phones and other valuables are well hidden from view. Don't leave your purse on top of your shopping bag or pram and don't put your bag on the shopping trolley then turn your back to get something from a shelf.
- Use a purse chain to keep your purse or wallet secure in your bag.

- Do not carry large amounts of cash with you when shopping.
- Keep pin numbers, cards and chequebooks separate.
- If the fastening of your handbag is on the side, keep the side with the fastening closest to your body and not exposed.
- Rucksack type bags with the opening on the back are not a good place to keep valuables as they are easily opened.
- Do not carry too many bags or shopping as it could make you defenceless against pick pockets.
- When in a restaurant be careful where you place your bags and purchases. Put them under the table or the handle around your leg.
- If someone does snatch your bag do not fight back as you may get injured. Get as good a description as possible and tell the police immediately.

### Staying safe online

Internet fraud is one of the fastest growing areas of illegal activity in the UK. If you shop online, take a few easy steps to ensure that your personal information is protected.

- Make sure your web browser is set to the highest security level
- Look for a padlock symbol at the bottom of the page and 'https' at the beginning of the web address. If those are not there, do not enter credit card information.
- Print out your electronic receipt and keep it safe.
- Check bank and credit card statements to make sure the details match.
- Remember, your bank will never ask you to re-enter your account information and they will never ask you to send your pin number in an e-mail.